



Important questions to be considered when hiring a portable toilet, portable disabled toilet, portable shower or urinal unit

Is there adequate access for a delivery vehicle?

We will deliver the units either using a 3.5 ton, 7.5 ton or 7.5 ton vehicle with trailer depending on the quantity of units ordered!

Where will I site the unit?

The units need to be sited where we can easily drop off and collect. If units are delivered to domestic properties we will need access for the vehicle to drop the unit close to where the vehicle can park. If there is a wall or other obstacles in the way then a crane mounted lorry may be required for delivery and collection. Units are not designed to be tilted. Our delivery drivers will advise of a suitable location. If units are moved after delivery, they must be moved back to original delivery location to enable collection.

We also need to be able to reach the units to service them. For a large event, a track way is an ideal solution to allow our vehicles to reach the units.

Additional Service ? Plumbing / Electrician

Tardis cold wash toilets are self contained units requiring no additional plumbing or connection to external services. Showers and hot wash toilets do require connection to external services. We can supply the appropriate fitter to complete the necessary connections. Please talk to our hire desk team at the time you book your units for details of costs.

As we all know the Great British weather can turn quickly and render sites inaccessible posing inadequate ground conditions for vehicles. Our small service vehicles have approximately 5 metres of hose to reach our units. HGV vacuum tankers have approximately 30 metres of hose. For further vehicle weights and dimensions, to suit your site, please contact us to discuss in more detail.

Are the units going to be safe?

Although this can never be fully guaranteed we request that the units are delivered to an area where they are less likely to be stolen or vandalised. Please be aware that you are fully responsible for any damage that may occur to the units whilst on hire to you.

Have you considered the number of toilets required in ratio to the number of people attending your event?

We have more than ten years experience in small and large event site sanitation. We can advise unit quantities and types most suitable for your event.

Do I need water, electric and foul waste connection?

Tardis self contained portable toilets do not need connection to any services but may require servicing.

The units would need servicing if on hire for a longer period or have numerous users.

Tardis hot wash portable toilets require a 240v 16 amp connection to an electricity source. Tardis shower units require a water source, an electricity supply and a run off for the waste. The electric supply required is a 32 amp 240v. We can offer a fully qualified fitter for electricity and water connections if required. Units do not come supplied with power leads or any plumbing fittings for connection into services. If you require a qualified plumber or electrician to complete the installation, please talk to our hire desk team who will quote you for the job.

What we will supply with the toilet ?

The toilets will be delivered with loo roll paper towels (if sink fitted) or hand sanitizer. Once the supplies delivered with the toilet run out it is the hirer's responsibility to replenish consumables unless they have requested an additional service from us in which case we will ensure the toilets are fully equipped with supplies.

When will we collect the toilets ?

We will endeavour to collect the toilets as soon as possible after the hire period is over, however it may take us up to 5 working days to collect the toilets during which time the toilets are still the responsibility of you the customer.

Any further questions you need answering ? Call 0800 731 0589